



URBAN DEVELOPMENT INSTITUTE- OKANAGAN CHAPTER

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City of Kelowna
1435 Water Street
Kelowna BC V1Y 1J4

Attn: Ryan Smith, Divisional Director, Planning and Development Services

The Urban Development Institute Okanagan Chapter would like to offer its endorsement for the City of Kelowna's grant application to the UBCM Local Government Program Services for the Local Government Development Approvals Program.

In the past the City has shown leadership by its continued desire to study, review and implement development and construction process improvements. These improvements have led predictable permit turn-around times and development application processing. Despite these efforts, we believe that more can be done. UDI Okanagan and our membership endorse further efforts led by the City to improve development and permitting processes, specifically:

- a) Improvements to permitting timelines for new infill housing (fast-track processes)
- b) Improvements that increase access to 24/7 development information using software improvements such as artificial intelligence (chat bots)

UDI Okanagan also understands that if successful, the City is committed to sharing its process improvements with other municipalities in the Okanagan and across the province. We believe that this type of leadership and desire to take on innovative projects has the potential to make long lasting positive changes in local government permitting processes.

Best Regards,

A handwritten signature in black ink, appearing to read 'Jennifer Dixon'.

Jennifer Dixon,
Executive Director, UDI Okanagan

A handwritten signature in black ink, appearing to read 'Luke Turri'.

Luke Turri,
Chair, UDI Okanagan